



#5
S. Bond
12/16/02

Attorney's Docket No.: 2950P071

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re of Application of:

Michael A. Chack

Examiner: Thompson, Marc D.

Application No.: 09/325,508

Art Group: 2152

Filing Date: June 3, 1999

For: METHOD OF QUEUING REQUESTS
TO ACCESS A COMMUNICATIONS
NETWORK

RECEIVED

NOV 29 2002

Technology Center 2100

Commissioner for Patents
Washington, D.C. 20231

POWER OF ATTORNEY BY ASSIGNEE
AND REVOCATION OF PREVIOUS POWERS

Aspect Communications Corporation

(Name of Assignee)

("assignee"), a California corporation having a place of
(State of Incorporation)

business at 1310 Ridder Park, San Jose, CA 95131,
(Address)

hereby states that to the best of assignee's knowledge and belief it is the
assignee of the entire right, title, and interest in and to the above-referenced
patent application and represents that the undersigned is a representative
authorized and empowered to sign on behalf of the assignee.

Upon information and belief, the assignment document that evidences the
placement of title in the assignee was recorded in the U.S. Patent and
Trademark Office on November 20, 1998 at reel 9607 and frame 0990.
Pursuant to 37 C.F.R. §§ 1.36 and 3.71, the assignee hereby revokes all powers
of attorney previously given and appoints Ramin Aghevli, Reg. No. 43,462;

William E. Alford, Reg. No. 37,764; Farzad E. Amini, Reg. No. 42,261; W. Thomas Babbitt, Reg. No. 39,591; Jordan M. Becker, Reg. No. 39,602; Michael A. Bernadicou, Reg. No. 35,934; Roger W. Blakely, Jr., Reg. No. 25,831; R. Alan Burnett, Reg. No. 46,149; Daniel J. Burns, Reg. No. 50,222; Gregory D. Caldwell, Reg. No. 39,926; Thomas M. Coester, Reg. No. 39,637; Robert P. Cogan, Reg. No. 25,049; Donna Jo Coningsby, Reg. No. 41,684; Florin A. Corie, Reg. No. 46,244; Mimi D. Dao, Reg. No. 45,628; Stephen M. De Klerk, Reg. No. 46,503; Michael A. DeSanctis, Reg. No. 39,957; Daniel M. De Vos, Reg. No. 37,813; Justin M. Dillon, Reg. No. 42,486; Sanjeet Dutta, Reg. No. 46,145; Tarek N. Fahmi, Reg. No. 41,402; Mark C. Farrell, Reg. No. 45,988; Thomas S. Ferrill, Reg. No. 42,532; Kyle H. Flindt, Reg. No. 42,539; George L. Fountain, Reg. No. 37,374; Andre M. Gibbs, Reg. No. 47,593; James Y. Go, Reg. No. 40,621; Mark A. Goldstein, Reg. No. 50,759; Alan E. Heimlich, Reg. No. 48,808; James A. Henry, Reg. No. 41,064; Willmore F. Holbrow III, Reg. No. 41,845; Sheryl Sue Holloway, Reg. No. 37,850; George W. Hoover II, Reg. No. 32,992; Libby H. Hope, Reg. No. 46,774; Eric S. Hyman, Reg. No. 30,139; William W. Kidd, Reg. No. 31,772; Walter T. Kim, Reg. No. 42,731; Eric T. King, Reg. No. 44,188; Steve Laut, Reg. No. 47,736; Suk S. Lee, Reg. No. 47,745; Gordon R. Lindeen III, Reg. No. 33,192; Jan C. Little, Reg. No. 41,181; Julio Loza, Reg. No. 47,758; Joseph Lutz, Reg. No. 43,765; Lawrence Lycke, Reg. No. 38,540; Michael J. Mallie, Reg. No. 36,591; Andre L. Marais, Reg. No. 48,095; Raul D. Martinez, Reg. No. 46,904; Paul A. Mendonsa, Reg. No. 42,879; Clive D. Menezes, Reg. No. 45,493; Jonathan S. Miller, Reg. No. 48,534; Richard A. Nakashima, Reg. No. 42,023; Thien T. Nguyen, Reg. No. 43,835; Thinh V. Nguyen, Reg. No. 42,034; Robert B. O'Rourke, Reg. No. 46,972; Daniel E. Ovanezian, Reg. No. 41,236; Gregg A. Peacock, Reg. No. 45,001; Marina Portnova, Reg. No. 45,750; Michael A. Proksch, Reg. No. 43,021; William F. Ryann, Reg. 44,313; James H. Salter, Reg. No. 35,668; William W. Schaal, Reg. No. 39,018; James C. Scheller, Reg. No. 31,195; Jeffrey S. Schubert, Reg. No. 43,098;

Saina S. Shamilov, Reg. No. 48,266; Kevin G. Shao, Reg. No. 45,095; Stanley W. Sokoloff, Reg. No. 25,128; Judith A. Szepesi, Reg. No. 39,393; Ronald S. Tamura, Reg. No. 43,179; Edwin H. Taylor, Reg. No. 25,129; Lance A. Termes, Reg. No. 43,184; John F. Travis, Reg. No. 43,203; Thomas J. Treutler, Reg. No. 51,126; Kerry D. Tweet, Reg. No. 45,959; Mark C. Van Ness, Reg. No. 39,865; Thomas A. Van Zandt, Reg. No. 43,219; Lester J. Vincent, Reg. No. 31,460; Archana B. Vittal, Reg. No. 45,182; Glenn E. Von Tersch, Reg. No. 41,364; John P. Ward, Reg. No. 40,216; Mark L. Watson, Reg. No. 46,322; Thomas C. Webster, Reg. No. 46,154; Linda S. Zachariah, Reg. No. 48,057; and Norman Zafman, Reg. No. 26,250; my patent attorneys, and William E. Hickman, Reg. No. 46,771, Brent E. Vecchia, Reg. No. 48,011, and Lehua Wang, Reg. No. 48,023; my patent agents, of BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP with offices located at 12400 Wilshire Boulevard, 7th Floor, Los Angeles, California 90025, telephone (310) 207-3800, and James R. Thein, Reg. No. 31,710, my patent attorney with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith.

Pursuant to 37 C.F.R. § 3.71, the assignee hereby states that prosecution of the above-referenced patent application is to be conducted to the exclusion of the inventor(s).

Send all future correspondence to André L. Marais,
Reg. No. 48,095, Blakely Sokoloff Taylor & Zafman LLP,
12400 Wilshire Boulevard, Seventh Floor, Los Angeles, California 90025, and
direct all telephone calls to the same at (408) 720-8300.

Assignee of Interest:
Aspect Communications Corporation

Dated: 10.18.02

By: E. Kerley

Name: Edward Kerley
(Type or Print)

Title: Senior Associate Counsel
(Type or Print)

Address of Assignee of Interest:

1310 Ridder Park

San Jose, CA 95131

Respectfully submitted,

BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP

Dated: 11/18/02

By: AM

Name: André L. Marais
(Type)

Reg. No.: 48,095

12400 Wilshire Blvd.
Seventh Floor
Los Angeles, California 90025-1030
(408) 947-8200